



**Terms and Conditions of Hire:**

The term 'customer' represents the person making the booking and agreeing to the below terms and conditions.

A deposit of £100 (non refundable in the event of cancellation) is required on booking.  
The outstanding balance must be paid no later than 60 days before the hire period.

If a booking is made with less than 60 days until the engagement then the balance must be paid in full on booking.

The total price payable will be quoted once the route and all requirements have been established between VW Love Bus and the customer. Any alterations to the booking, once confirmed (i.e. change of venue, extra pickup etc.) cannot necessarily be entertained, although every effort will be made to meet the requirements. Alterations however, may incur further costs.

Hire time will be deemed to have started at the pre-arranged time agreed when booking.

Any over run of booked time due to alterations made on the day of hire must be paid for at the time of the rental in cash (full hours only)

The customer is responsible for giving a written schedule of events during the hire period, including timings, locations and number of passengers.

Molly is regularly serviced and maintained by a classic VW specialist. However, due to her age responsibility cannot be accepted for mechanical, electrical or material breakdown. In the unlikely event of a breakdown, every effort will be made for the immediate repair of the vehicle and should this not be possible, a full refund will be offered.

It is always advisable to have a back up plan. Check that you have a friend, relative or neighbour available on stand by, and keep local taxi firms phone numbers to hand. It is also worth considering event insurance.

In the event of a breakdown or accident to the vehicle prior to the date of booking, every effort will be made to supply an alternative vehicle. If this is not acceptable to the hirer a refund will be made of all monies paid.

In the event of breakdown or accident during the hire period, no responsibility will be accepted for missed connections and / or functions how so ever caused.

VW Love Bus reserves the right at any time to change/replace/renew the vehicle(s) booked or advertised in order to maintain the company's high standards, but will always consult with customers wherever possible.

VW Love Bus cannot accept responsibility for adverse weather conditions, or acts by other persons or organisations which may impact adversely on the hire period.

VW Love Bus will not be responsible for late or missed connections due to traffic congestion on route to your destination. We will always do everything we can to find alternative routes where possible.

Customers must note that they are liable for any damage caused inside and outside the vehicle by either themselves or any other member of their party. The customer will agree to be liable for the total retail cost of the repair and VW Love Bus will determine the location of the repair.

VW Love Bus will impose a valeting charge if the vehicle is misused through food, drink or illness, to return the vehicle to its former condition.

VW Love Bus will not accept any liability for any damage or loss of belongings by the customer or any of their party whilst using our services.

VW Love Bus operate a strict no smoking policy within any of our vehicles.

VW Love Bus reserve the right to refuse a booking.

VW Love Bus reserve the right to refuse entry to the vehicle by any person (s) they deem unfit for whatever reason. In this event no refund of monies paid will be given.

Due to the age and nature of the vehicle seat belts are not fitted in the rear. Therefore in line with legislation no child under the age of 3 years can travel in the rear. However, there is a front passenger seat with a standard seat belt, therefor one child under 3 years can travel using this seat as long as the correct baby/child restraint is used in addition. Customers are responsible for informing VW Love Bus of any child under 3 years that will be travelling, at time of booking.

VW Love Bus may take photographs at your event and use them on our web site and on other promotional material. If you do not wish your photographs to be used, please advise us at time of booking.

**Contract:**

Bookings are accepted only on the understanding that the customer understands and accepts the above terms and conditions as set out by VW Love Bus. Payment of the deposit signifies such acceptance. By making a booking, the customer has entered into a binding contract with VW Love Bus.

I understand and accept the above terms and conditions of hire

Signed .....

Date .....

Thank You  
Contact Information:

Phone Number: 01206 520896

e-mail: [info@vwlovebus.co.uk](mailto:info@vwlovebus.co.uk)

